

WHAT HAS ISPANZ EVER DONE FOR US?

ISPANZ Conference 2017



Why Was the Chief Executive Position Created?

- To get things done.
- Deliver benefits to members.
- Be a voice for ISPANZ.
- Not to be a secretary /admin person.



INTERNET SERVICE PROVIDERS
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Chief Executive Activities – 2016 / 2017

- 2016 & 2017 Conferences
- Legislation
- Press Releases
- Position Papers
- Member Communications
- Hawaiki Briefing



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2017 Conference

- Organising speakers, conference programme, location.
- And so here we are. . .

The Telecommunications (Property Access and Other Matters) Amendment Bill

Bill before select committee in August 2016. ISPANZ submission:

- We agree with the two installation categories.
- We consider that the rights of access for design purposes detailed in s 155Q are essential. Access for design purposes requires access to wiring closets which are normally locked, and are therefore probably not areas “that unit owners are able to freely access on a day-to-day basis”. To overcome this issue an amendment to s 155Q(3) is needed. An additional sentence could be added along the following lines; “Such access shall not be unreasonably withheld and shall be granted within one working day of a request being received.”
- We consider that the ongoing right to access infrastructure for inspection and maintenance detailed in ss 155ZD and 155ZE is essential.
- We note that dispute resolution is through the District Court rather than the Telecommunications Dispute Resolution Service and agree that this is appropriate.
- We agree with the liability allocation process.



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Result

Clause 155Q (2) of the **Telecommunications (Property Access and Other Matters) Amendment Act 2017** states:

“For the purpose of inspecting the property, to design an installation, an FTTP service provider or a network operator—

(a) has a statutory right to enter those areas of the property that are owned by the body corporate on behalf of unit owners as common property and that unit owners are able to freely access on a day-to-day basis; and

(b) may, with the permission of the body corporate **(which must not be unreasonably withheld)**, enter other areas of the property owned by the body corporate on behalf of unit holders as common property.”

- This should make it easier for our members to access wiring closets and thus be able to complete installations without unnecessary delay.



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Press and Media

- Press Release - In response to a Chorus press release promising “real world download speeds approaching 1,000 Mbps” and that “customers will see download speeds between 900 Mbps and 970 Mbps”.
- We pointed out that:
 - Chorus’ customers are the ISPs who use Chorus’ network to deliver services to end-customers.
 - Chorus themselves are unable to promise connectivity speeds to end-customers, and therefore
 - For them to state that users will be ‘downloading 25 MP3 songs in a second’ is potentially misleading and will set unrealisable customer expectations.”



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Position Papers

Position papers generated in response to press queries, regulatory concerns, Chorus announcements and our best guess on how technology advances might impact the industry.

PP 001 – Content Filtering

PP 002 – Gigabit per second Connections

PP 003 – Internet of Things

- Have a think about what others might be useful.



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Member Communications

- 2016 Conference presentations posted on web site.
- Emails asking for input and updating on:
 - The Telecommunications (Property Access and Other Matters) Amendment Bill.
- Position Papers circulated by email and posted to web site.
- Press release circulated by email.
- 2017 Conference, request for input on location and speakers.
- Member update circulated in October 2016.



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Hawaiki Briefing

- Confidential briefing by Rémi Galasso provided on 22nd September 2016

Thank you

How can ISPANZ improve benefits to members?

